

## RETURNS FORM

|                      |                     |
|----------------------|---------------------|
| <b>ORDER DATE</b>    | <b>ORDER NUMBER</b> |
| <b>EMAIL ADDRESS</b> | <b>FULL NAME</b>    |

| QUANTITY | PRODUCT | EXCHANGE | REFUND |
|----------|---------|----------|--------|
|          |         |          |        |
|          |         |          |        |
|          |         |          |        |

|                           |  |
|---------------------------|--|
| <b>REPLACEMENT COLOUR</b> |  |
|---------------------------|--|

|                                     |
|-------------------------------------|
| <b>COMMENTS/REASON FOR RETURN:-</b> |
|                                     |

**Please follow these steps to return:**

- Returns must be shipped back within 14 days of receipt.
- The hygiene seal must be unbroken and the hair not been removed from the main section of the packet (if returned with a broken seal/hair has been removed – then the return will not be accepted).
- The sample weft can be removed from the smaller section of the packet to check for colour correctness etc (do not use heat/products on the sample weft) – please ensure that this is included back with your return as this weft forms part of the whole set.
- Complete and enclose this form with your returned order and address the package to:- Foxy Locks Ltd>Returns, 13/14 Market Place, PENZANCE, TR18 2JB, UK.
- If shipping from outside the UK, then please ensure that the customs declaration form is completed correctly and fully to reflect that the package is a 'customer return with no sale value'. Foxy Locks are not responsible for any custom charges.
- We do not accept returns shipped via **FedEx** and the package will be refused.

Please refer to [www.foxylocks.com/returns-i4](http://www.foxylocks.com/returns-i4) for our full returns policy